

# Tregenna Access Statement

## Introduction

We aim to cater for the needs of most visitors in our guest house. The following statement is a summary of our provision. If you have any specific questions, please feel free to call us and we will endeavour to help.

## Pre Arrival

There is a bus stop on Melvill Road 200 yards away with a frequent bus service into Falmouth and a range of other destinations.

The main train station is five minutes' walk away. There is a local taxi service that has accessible taxis if required.

Brochures and menus can be provided in large print by prior arrangement. We have a comprehensive website which is regularly updated and you can contact us by phone or email as below:

Telephone: 01326 313881

Email: [info@tregennafalmouth.co.uk](mailto:info@tregennafalmouth.co.uk)

Web Site: [www.tregennafalmouth.co.uk](http://www.tregennafalmouth.co.uk)

## Arrival & Car Parking Facilities

There is parking for three cars on-site and ample free on-road parking in a safe and quiet street directly opposite the guesthouse. The driveway is level with a slight incline and we can assist guests with their luggage. The town is 10 minutes walk from Tregenna.

## Main Entrance & Reception

The front door has one step which is 5cm high and 49cm wide. On entry into Tregenna, there is a hallway which is 1.7m by 3.6m and there is short pile carpet fitted throughout the ground floor.

## Public Areas - General (Internal)

All of the corridors are well lit. The covering on the stairs and on the upstairs corridors is short pile carpet. The breakfast room and lounge are on the ground floor. There are 10 stairs to a half-landing followed by a further 5 stairs to the first floor bedrooms. There are 10 stairs to another half-landing followed by a further 5 stairs to the second floor bedrooms. The stairs are 20cm high, 28cm deep and 84cm wide.

## Public Areas - W C

All bedrooms are en-suite so there is no public WC available.

## Breakfast Room & Lounge

Breakfast is served in the breakfast room on the ground floor. There are no steps. The smallest door entrance to this is 72cm wide. Furniture is flexible and can be moved on request. Tables have under space of 70cm high by 69cm wide and a height of 74cm. There are chairs without arms which can be moved as required.

Menus can be provided in large print upon request. We do not play background music with breakfast.

There are beautiful views across Falmouth harbour and over to Flushing from the breakfast and lounge area.

## Bedrooms

There are two bedrooms on the ground floor, three bedrooms on the first floor and two bedrooms on the second floor.

### Ground Floor Bedrooms

There are two double bedrooms on the ground floor. One of the rooms can also be used as a single room. Both rooms are fully en-suite. There are chairs provided in both rooms. Flat screen televisions with Freeview and remote controls are also provided in both rooms

### First Floor Bedrooms

There are 15 stairs to the landing and the stairs are 20cm high, 26cm deep and 85cm wide. Door widths (main and bathroom) are 76cm wide.

There are two king size double rooms and one standard double room on the first floor. The king size double rooms can also be converted to twin rooms.

There are at least 48cm routes within the bedrooms e.g. to the side of the beds or between the beds and the dressing table, thereby allowing for left or right transfer to the beds in any combination. Furniture is moveable on request.

All three rooms are fully en-suite. There are chairs provided in all rooms, together with flat screen televisions with Freeview and remote control. All rooms have fitted short-pile carpet.

## Second Floor Bedrooms

There are 15 stairs to the landing and the stairs are 20cm high, 26cm deep and 83cm wide. Door widths (main and bathroom) are 70cm wide.

There is a single room and a super king size double room on the second floor. The double room can also be configured as a twin room.

There are at least 48cm routes within the bedrooms e.g. to the side of the beds or between the beds and the dressing table, thereby allowing for left or right transfer to the beds in any combination. Furniture is moveable on request.

Both rooms are fully en-suite and there are chairs provided in both rooms. Both rooms also have flat screen televisions with Freeview and remote control. Both rooms have fitted short-pile carpet.

## Additional Information

We have an outdoor, decked, covered terrace for residents to sit out on. There is a bench, chairs and a table on the terrace.

There are local beautiful gardens just 100 metres level walk from Tregenna. Free entertainment is provided there throughout the main season.

Mobile phone reception is generally good and we have free Wi-Fi access available to our guests.

In the event of evacuation in an emergency, the fire alarm bell rings continuously. If you would require assistance to evacuate in a timely manner, for instance if you have hearing impairment or mobility problems, please notify us on arrival and we will ensure you are evacuated safely.

We are happy to take delivery of hired equipment. Please let us know in good time.

We can put larger items of medication in our main fridge on request (not available 24 hours). There is also a fridge in the lobby which is available 24 hours for guests to use.

Tregenna is a non smoking establishment throughout. Smoking is permitted in the covered and decked area outside. However, due consideration must be given to the comfort and convenience of other guests.

## Hours of Operation

Hours are flexible to suit the business. The guest house is our home so it is occupied 24 hours a day. The telephone is answered from 8.00am to 9.00pm. There is an answer phone connected to this line at all times.

You can drive to Cornwall either on the A30 or the A38. When you reach Truro, take the A39 on to Falmouth. Entering Falmouth, pass McDonalds on the left and follow the road uphill to the traffic lights next to the Majestic Wine Warehouse. Go straight ahead at the lights and then straight ahead at the next roundabout. At the next mini roundabout go straight ahead again and continue until you pass the Princess Pavilion on the right hand side. Tregenna Guest House is 50 metres on the left hand side after the Princess Pavilion.

For navigational devices please enter the Postcode TR11 4AR.

Tregenna Guest House  
28 Melvill Road  
Falmouth  
Cornwall  
TR11 4AR

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