

Tregenna Access Statement

Introduction

We aim to cater for the needs of most visitors in our Bed and Breakfast. The following statement is a summary of our provision.

If you have any specific questions please feel free to call us and we will endeavour to help.

Pre -Arrival

There is a bus stop on Melvill Road, 200 yards away with a frequent bus service to and from the main bus depot.

The main train station is 5 minutes walk away. There is a local taxi service that has accessible taxis if required; we can make a booking for you.

Brochures and menus can be provided in large print by prior arrangement.

We have a comprehensive website which is regularly updated and you can contact us via phone or email (details below).

Telephone 01326 313881

Fax 01326 317356

Email info@tregennafalmouth.co.uk

Web Site www.tregennafalmouth.co.uk

Arrival & Car Parking Facilities

We have off road parking for up to 6 cars and on road parking across the road from the property. The driveway is level with a slight incline and we can assist guests with their luggage. The town is 10 minutes walk from Tregenna, along quite a steep road (downhill).

Main Entrance & Reception

The front door has one step which is 5cm high and 49cm wide . On entry into Tregenna, there is a hallway 1.7m by 3.6m and there is short pile carpet fitted throughout the ground floor.

Public Areas - General (Internal)

Corridors are well lit. The covering on stairs and upstairs corridors is short pile carpet. The breakfast room and lounge are on the ground floor. There are 10 stairs to a half-landing followed by a further 5 stairs to the first floor bedrooms. There are 10 stairs to another half-landing followed by a further 5 stairs to the second floor bedrooms. The stairs are 20cm high , 28cm deep and 84cm wide.

Public Areas - W C

Bedrooms are en-suite so there is no public W C available.

Breakfast Room & Lounge

Breakfast is served in the breakfast room on the ground floor. There are no steps. The smallest door entrance to this is 72cm wide Furniture is flexible and can be moved on request. Tables have under space of 70cm high by 69cm wide and height of

74cm (legs on each corner). There are chairs without arms and which can be moved to accommodate.

Menus can be provided in large print upon request. We do not play background music with breakfast. There are beautiful views across Falmouth harbour and over to Flushing from the breakfast and lounge area.

Bedrooms

There are two bedrooms on the ground floor; there are four bedrooms on the first floor and two bedrooms on the second floor.

Ground floor bedrooms

There are 2 bedrooms on the ground floor they are a twin (or super king) and a double both rooms are fully modern en-suite rooms. There are chairs provided in both rooms. Flat screen televisions with freeview and remote controls are also in both rooms

First floor bedrooms

There are 15 stairs to the landing and the stairs are 20cm high, 26cm deep and 85cm wide. Door widths (main and bathroom) are 76cm wide.

All bedrooms are either double bedded or twin bedded. There are at least 48cm routes with in the bedroom e.g. to the side of the beds or between the beds and the dressing table, thereby allowing for left or right transfer to beds in any combination. Furniture is moveable on request.

Flat screen televisions with freeview and remote control are provided.

A chair is provided in all rooms.

There is an en-suite shower in rooms 1, 2 and 3. Room 4 has a separate shower room & toilet which is 2.4 metres away from room 4.

All rooms have fitted short-pile carpet.

Shower-room - First Floor (Used by R4 guests only)

Door width 76cm. The shower cubicle has a step up of 32cm high.

The basin is 89cm high.

The toilet is 40cm high. There is good colour contrast on floors, walls, fittings and fixtures.

Second floor bedrooms

There are 15 stairs to the landing and the stairs are 20cm high, 26cm deep and 83cm wide. Door widths (main and bathroom) are 70cm wide.

Both bedrooms are either double bedded or twin bedded. There are at least 48cm routes within the bedroom e.g. to the side of the beds or between the beds and the dressing table, thereby allowing for left or right transfer to beds in any combination.

Furniture is moveable on request.

19" Flat screen televisions with freeview and remote control are provided.

A chair is provided in both rooms.

There is an en-suite shower in both rooms.

All rooms have fitted short-pile carpet.

Grounds and Gardens

We have a modern, decked, covered terrace for residents to sit in (bench, chairs and a table are provided).

There are local beautiful gardens 100 metres level walk from the bed and breakfast. Free entertainment is provided there throughout the main season.

Additional Information

Mobile phone reception is generally good. (Vodafone and Orange being the most reliable)

We have free Wi-Fi access available to guests.

In the need of evacuation, the fire alarm bell rings continuously.

If you would require more assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely - e.g. hearing impairment or mobility problems.

We are happy to take delivery of hired equipment (please let us know if ordered - telephone number below for hirers).

We are a no smoking building in accordance with the law.

We can put larger items of medication in our main fridge on request (not available 24 hours).

We do have a portable fridge for 24hrs medical needs.

Hours of Operation

Hours flexible to business, the B&B is our home so it is occupied 24 hours a day

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Mainline telephone is answered 8.00am -9.00pm.
(Answer machine is connected to this line at all times)

Directions

Follow the M5 South to Junction 30 and then take the A30 to Truro. At Truro take the A39 on to Falmouth. Entering Falmouth, pass McDonalds on the left and follow the road uphill to the traffic lights next to a Car Sale Room. Go straight ahead at the lights passing the Falmouth Rugby Club on your right and then straight ahead at the next roundabout. At the next mini roundabout go straight ahead again and continue along the A39. As you pass the Princess Pavilion on the right, you will find Tregenna 50 yards further ahead on the left.

For navigational devices please enter the Postcode TR11 4AR.

Tregenna
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Falmouth
Cornwall
TR11 4AR
Phone 01326 313881

www.tregennafalmouth.co.uk info@tregennafalmouth.co.uk